

## Returns Form - Just Fans Ltd

Please print the form out and complete the following:

An address label is at the bottom for your convenience. Please note as per our refunds policy, we only refund the return shipping if the unit fails within a month of purchase or is damaged by the couriers.. ( Or we may organise a collection.) After this time it is considered a warranty issue and it is the customers responsibility to arrange and pay for the return.

We do not pay the returns postage insurance, so if you wish for insurance and buy special-delivery, we will only refund the normal recorded delivery. However you are liable for any damages in transit so may wish to for peace of mind.

- 1) Order number -
- 2) Type of Fan -
- 3) Fan serial number -
- 4) Date Purchased -
- 5) Speed controller used -
- 6) Any other control gear (switches etc)-
- 7) Date of Failure -
- 8) Symptoms of failure (Much info as possible please) -
- 9) Replacement needed or Refund.? -

(Please note: We can only issue a refund if notified within 14 days of purchase)

Just Fans Ltd (Returns)

Unit 7 Shepheards Close, Aylsham Business Estate, Aylsham, Norwich Norfolk NR11 6SZ